

The Onboarding Blueprint: Your First 90 Days to Employee Success

"69% of employees are more likely to stay with a company for three years if they had a great onboarding experience."— SHRM

The Employee Experience begins as soon as a candidate expresses interest in working for your company. With that in mind, a thoughtful and seamless Onboarding experience is one of the most powerful ways to create and boost engagement and retention from Day One. In this guide, HR Media & Co. outlines the essential tools, timelines, and strategies to set you and your New Hires up for long-term success and retention.

Why Onboarding Is Make-or-Break:

The first 90 days are critical! Most New Hires decide within the Onboarding and Orientation process whether the role and/or company is a good fit. During their first two weeks of employment, most New Hires decide whether to stay or decline moving forward with the company and go back to searching for a new job in a company that is more aligned with their career goals and workplace culture of choice.

Onboarding is more than paperwork; it's an experience that signals your company's culture, connection, care, and clarity.



30-60-90 Day Onboarding Checklist:

<u>Days 1-30</u>	
	□ Welcome New Hire□ Assign Onboarding Buddy
	☐ Meet & Greet with Team i.e. Lunch with Team or Coffee Chat
	☐ Conduct New Hire Trainings
	☐ Offer On the Job Training for New Hire's New Role
	☐ Role Clarity & Expectations with Direct Supervisor
	☐ Mini Stay Interview with HR
	☐ Direct Supervisor conduct Bi-weekly Check Ins with New Hire
<u>Days 30-60</u>	
	$\hfill\square$ Ensure New Hire takes ownership of regular job tasks and processes
	 □ New Hire and Direct Supervisor revisit Role Clarity, Expectations, and Goals (Update if Necessary)
	☐ Plan Personal Development Goals
	☐ Offer Learning & Development opportunities
	☐ Check in with Onboarding Buddy
	☐ Encourage New Hire to attend a company event i.e. Lunch & Learn

 $\hfill\Box$ Get employee experience feedback from New Hire



Days 60-90

☐ Discuss Wins, Strengths, and Noteworthy Contributions
☐ Address Challenges and Skill Gaps
☐ Check on Sense of Belonging
☐ Create New Hire Career Map
☐ Celebrate 90 day milestone
☐ Direct Supervisor conduct Initial Performance Review
☐ Invite New Hire to Self Assess their performance in their first 90 days

Virtual Onboarding Tips:

- ✓ Send the Final Signed Offer Letter with Confirmed Start Date & other Onboarding Documents two weeks prior to confirmed Onboarding Date
- ✓ Go over the required documents with New Hires i.e. Tax forms, Benefit Enrollment forms, and Payroll forms
- √ Show a Company Welcome Video during Onboarding
- ✓ Assign an Onboarding Buddy to each New Hire
- ✓ Use Collab tools i.e. Slack and Teams to keep New Hires engaged with HR



In-Person Onboarding Tips:

- ✓ Make the New Hires Feel Welcome! Welcome! This step can't be overstated: First Impressions Matter! It is critical to make sure New Hires feel welcome and supported
- ✓ Send the Final Signed Offer Letter with Confirmed Start Date & other Onboarding Documents two weeks prior to confirmed Onboarding Date
- ✓ Go over the required documents with New Hires i.e. Tax forms, Benefit Enrollment forms, and Payroll forms
- ✓ Have a clean, organized, and welcoming workspace ready
- ✓ Work with IT ahead of time to coordinate tech setup, i.e., phone, computer, email setup, software, etc. all equipment and materials should be ready for immediate use
- ✓ Include a Physical Welcome Kit, Company Swag, Merch, and Onboarding Documents that need to be completed and signed
- ✓ Offer a tour of the office and introduce staff

Culture Integration Checklist:

✓ Welcome message from the CEO and Senior Leaders (This can be incorporated in the Welcome Video)



- ✓ Introduce the Company Vision, Values, and Mission (This can be incorporated in the Welcome Video as well)
- ✓ Send an email blast to All Staff welcoming and introducing New Hires of the Month & Promotions

Let HR Media & Co. turn your Onboarding into a Retention Strategy. We Care About Your People & Success. Share your goals and pain points- we'll design a custom Onboarding Strategy that Fits Your Needs.

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